

Docupedia

SAP Documentation Goes Community

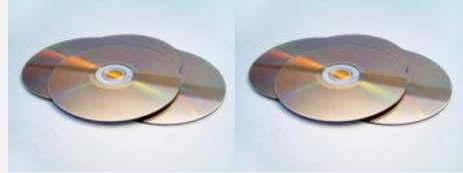
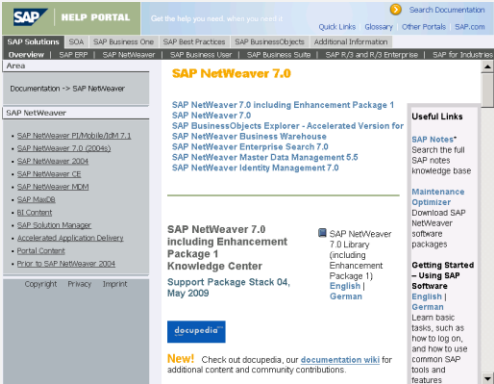
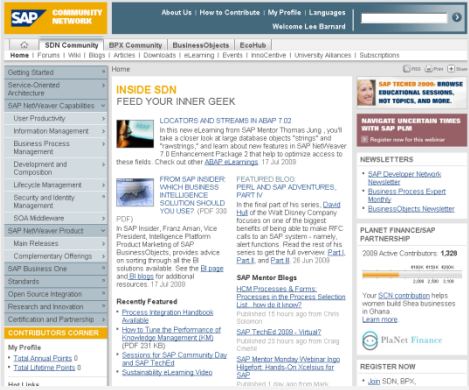


Snezhina Velcheva
Vanya Maneva
SAP Labs Bulgaria

5 June, 2010

Channels for Providing SAP Information



Content	Target Audience	Channel	Channel
Product Documentation	SAP Customers and Partners	DVD	
Product Documentation	General public	SAP Help Portal http://help.sap.com/	
Additional Information (how-to guides, white papers, articles, discussion forums)	Internal and external development community	SAP Community Network https://www.sdn.sap.com/	

Docupedia:

- single point of entry for product documentation
- provides SAP product documentation in a Wiki format
- enables users to provide their input
- fosters informal, real-time collaboration between information authors and experts in the knowledge community to provide up-to-date, relevant product documentation
- targeted at the external and internal SAP community

Homepage Tour

<http://docupedia.sap.com>



ANNOUNCEMENT: New: SAP Help Portal redirects to docupedia [Show Details](#)

Welcome to Docupedia – Where SAP Technology Documentation Goes Community

Here is what you can find in docupedia:

- [About Docupedia](#)
 - [FAQs](#)
 - [Discussions](#)
 - [Recent Blogs](#)
 - [Contact Us](#)
- [SAP NetWeaver CE 7.1 EHP1](#)
 - [SAP NetWeaver 7.0 EHP1](#)
 - [SAP's Java Library](#)
 - [SAP NetWeaver Operations Guide](#)
 - [ABAP Technology](#)
 - [SAP BusinessObjects Explorer - accelerated version](#)
 - [Technical Infrastructure Guide for SAP Systems Based on SAP NetWeaver](#)
 - [SAP NetWeaver Business Intelligence](#)

Featured Content

- [Managing Tasks and Alerts in the Universal Worklist](#) (SAP NetWeaver CE 7.1 EHP1)
The Universal Worklist (UWL) provides central access to tasks, alerts, and authorizations. You can use the UWL to manage and monitor your tasks simply and centrally... [read more](#)
- [ABAP Testing and Analysis Tools](#) (ABAP Technology)
The Application Server ABAP supports not only development, but the whole development life cycle with a rich set of integrated ABAP testing and troubleshooting tools... [read more](#)
- [Quick Sizing Simulator](#) (SAP BusinessObjects Explorer - accelerated version)
To conduct sizing scenarios for SAP BusinessObjects Explorer, try the new Quick Sizer tool in docupedia. This provides a good way to estimate CPU and memory usage based on your input of users, data set size and other implementation variables. Please add your comments and provide feedback as you use it... [read more](#)
- [Web Page Composer](#) (SAP NetWeaver 7.0 EHP1)
Web Page Composer (WPC) enables your business users to manage easily and effectively most of the business-relevant WCM tasks like creating and updating Web sites, pages and content without the involvement of IT... [read more](#)

Recent Activity

- Benny Schaidh-Lebek modified [High Availability and Failover \(SAP Library - Architecture Manual\)](#) 18 hours ago
- Elizabeth Winker commented on [Assigning the Key Pair to Use for a Specific SSL Port \(SAP Library - Administration Manual\)](#) 1 day ago
- Amit Yosha voted on [It is easy for me to find the documentation I need on docupedia](#) 1 day ago
- Snezhina Velcheva modified [Switch \(SAP Library - Switch Framework\)](#) 1 day ago
- John Sijkoerbaek voted on [It is easy for me to find the documentation I need on docupedia](#) 1 day ago
- Kumar commented on [Star Schema \(SAP Library - Modeling\)](#) 3 days ago
- Sandra Rossi modified [Creating Batch Input Sessions \(SAP Library - Background Processing\)](#) 3 days ago

Top Contributors

- [Claudia Preiser](#)
- [Manuel Frank](#)
- [José Luis Gonzalez Fernandez](#)

Latest Poll

Is it easy to find your way around docupedia?

Yes

I am having some difficulty

No

[Vote!](#) Votes: 22 - [Full Results](#)

Actions

Notifications

- [Receive email notifications](#)
- [View feeds](#)

Popular Tags

[abap](#) [as_java](#) [bi](#)
[database_administration](#) [j2ee_engine](#)
[java](#) [netweaver](#)
[netweaver_developer_studio](#) [oracle](#)
[rfc](#) [sql_statement](#) [trex](#) [ui](#)
[web_dynpro](#) [web_service](#)

[View all](#)

Related SAP Sites

- [SAP Community Network](#)
- [SAP Help Portal](#)

Measuring Success: Docupedia Metrics



Dashboard

May 1, 2010 - May 31, 2010



Site Usage

38,442 Visits

103,686 Pageviews

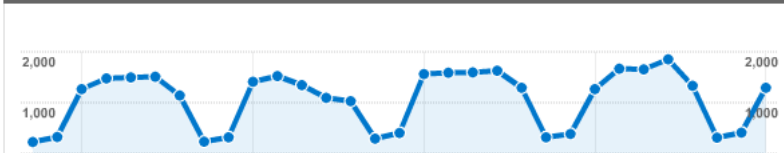
2.70 Pages/Visit

59.28% Bounce Rate

00:03:34 Avg. Time on Site

53.75% % New Visits

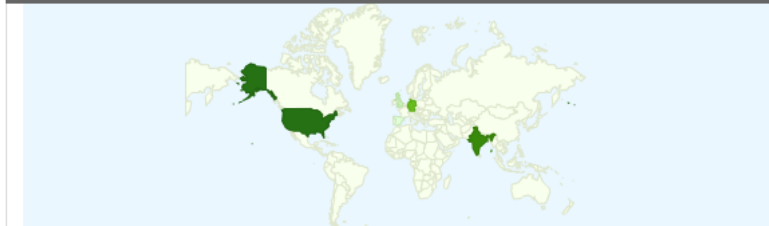
Visitors Overview



26,130 Visitors

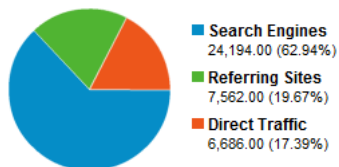
[view report](#)

Map Overlay



[view report](#)

Traffic Sources Overview



[view report](#)

Content Overview

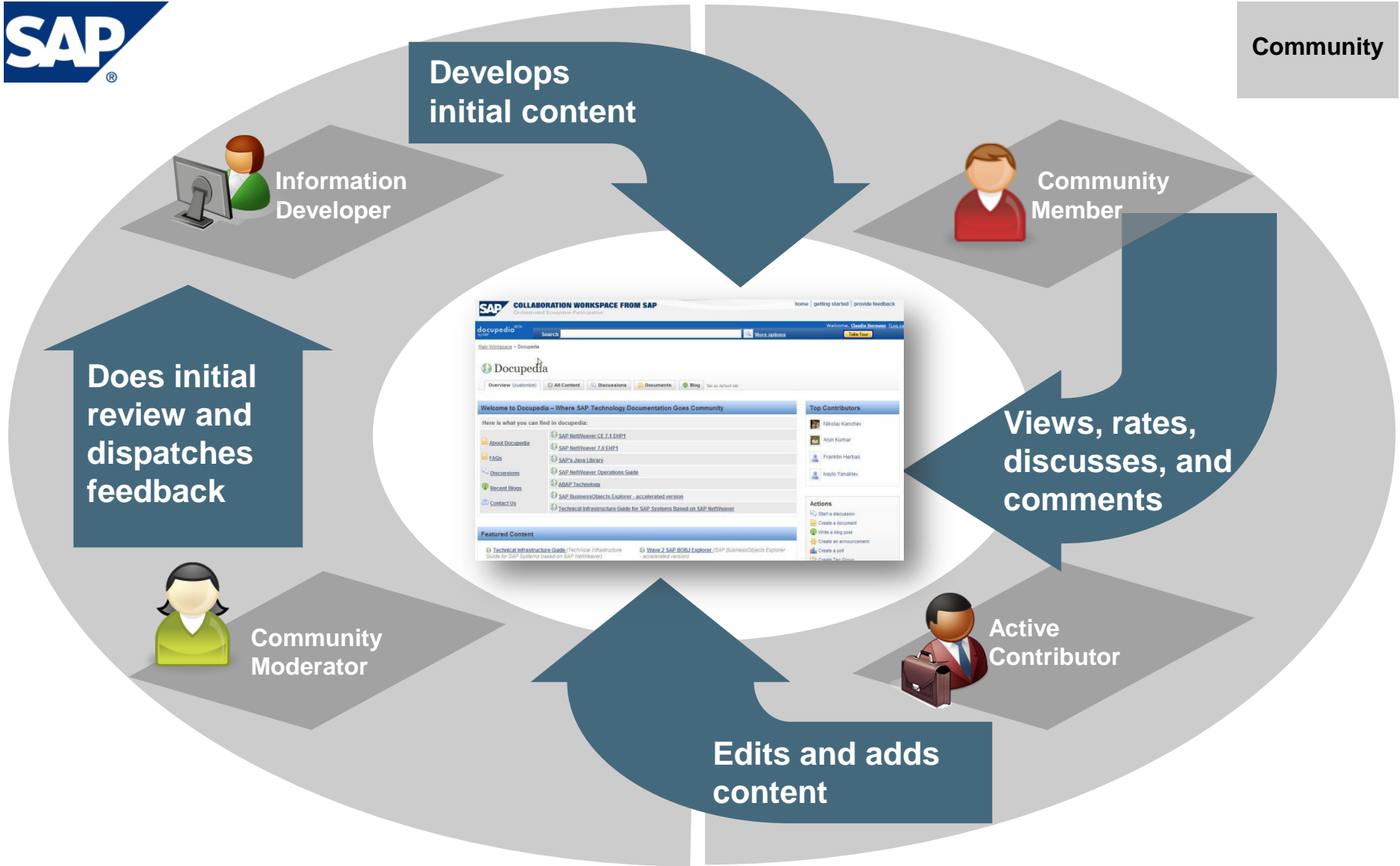
Pages	Pageviews	% Pageviews
/cw/docs/DOC-104828	929	0.90%
/cw/docs/DOC-36512	766	0.74%
/cw/docs/DOC-17797	521	0.50%
/cw/docs/DOC-105293	390	0.38%
/cw/docs/DOC-105290	324	0.31%

[view report](#)

Docupedia Process



Community



Benefits for the SAP User Community



- Connected knowledge all in one place – easier information discovery
- Collaboration by connecting product knowledge with related community content, hence, relevant real-life knowledge



- Shared best practices, implementation experiences, step-by-step guides, experts and other community generated knowledge

- A more agile way of content creation
- Continuous content updates within a release
- Updates are visible immediately and can be instantly found and consumed by customers.
- Easy way to publish your information and to provide the community with additional input
- A step closer to our users – we can get their feedback directly
- The ultimate goal: enhanced effectiveness of documentation, resulting in lower total cost of understanding, increased adoption and reduced support of SAP solutions and **higher customer satisfaction**



<http://docupedia.sap.com/>

Thank You!

You may contact us at:

snezhina.velcheva@sap.com

vanya.maneva@sap.com

